資訊科技管理
IT MANAGEMENT

「綜合註冊資訊系統」

「綜合註冊資訊系統」網上服務一直運作暢順。

「綜合註冊資訊系統」服務提升

在2020/21年度，本處為「綜合註冊資訊系統」作出下列多項重大提升：

○ 在「綜合註冊資訊系統」網上服務流動版，新增Apple Pay和Google Pay流動支付方式為付款方法；
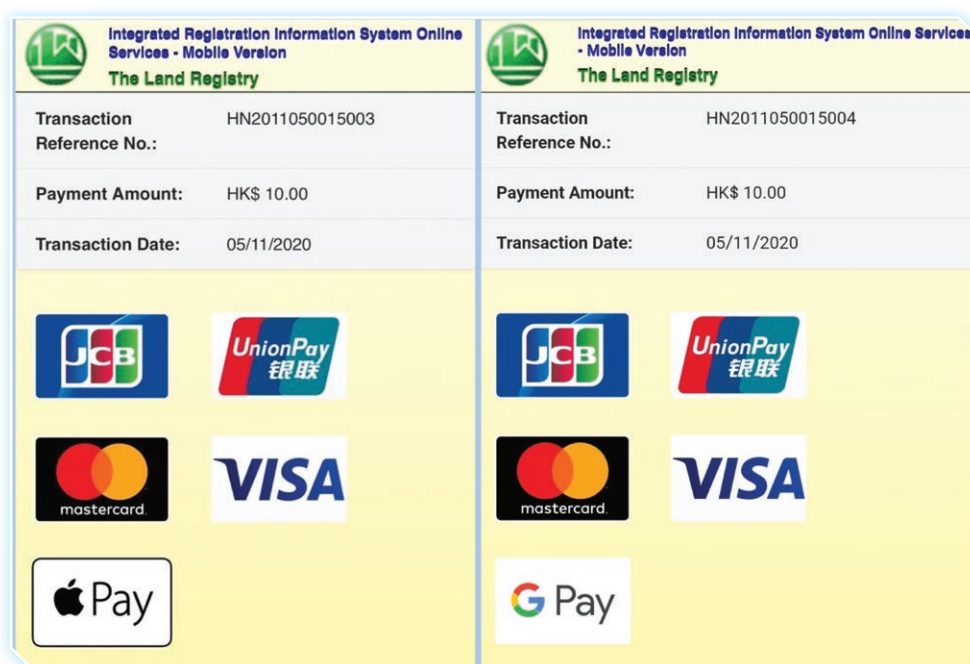
INTEGRATED REGISTRATION INFORMATION SYSTEM (IRIS)

The IRIS Online Services have been operating smoothly.

Enhancements to IRIS

The Land Registry implemented the following major enhancements to the IRIS in 2020/21:

○ accepting mobile payments, i.e. Apple Pay and Google Pay as additional payment methods for the mobile version of IRIS Online Services;

○ 提升以「電郵」、「瀏覽」或「下載」方式收取已訂購土地紀錄的檔案容量上限；

○ increasing the file size limit for land record orders delivered by "Email", "View by Browser" and "By Download";

收取方式	Delivery Method	土地紀錄訂單 檔案容量上限 Orders of Land Record File Size Limit
電郵	Email	4MB → 6MB
瀏覽	View by Browser	20MB → 30MB
下載	By Download	20MB → 30MB

- 在「查閱訂單狀況」頁面新增「重印認收書」功能，以方便用戶重印認收書；以及

- providing a new feature "Reprint Acknowledgement Page" on the "Enquire Order Status" page for customers to reprint the Acknowledgement Page; and
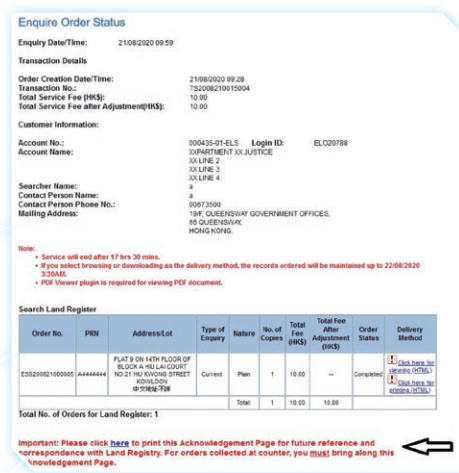
- 提升及更新「土地查冊系統」的技術基礎設施，以增強該系統的容量、可擴展性和安全性，進一步優化網上的土地查冊服務。

- upgrading and revamping the technical infrastructure of the Land Search System. The enhanced capacity, scalability and security of the system can further improve the online land search services.

資訊科技保安

本處依據政府對資訊科技保安的要求，以及參考資訊科技保安業界的最佳做法，推行各種改進措施。我們會定期傳閱部門的資訊科技保安政策及指引，讓員工加深認識及注意資訊保安及保障個人資料的重要性。為加強端點保安及阻截未經許可的裝置連接本部門的網絡，我們已於2020年4月實施網絡存取控制方案。

IT SECURITY

The Land Registry implements improvement measures with reference to the Government's IT security requirements and best practices in the IT security field. Departmental policy and guidelines on IT security are circulated regularly to staff to reinforce their understanding and awareness of the importance of information security and personal data protection. A network access control solution was implemented in April 2020 to strengthen the endpoint security and bar unauthorised devices from connecting to the departmental network.
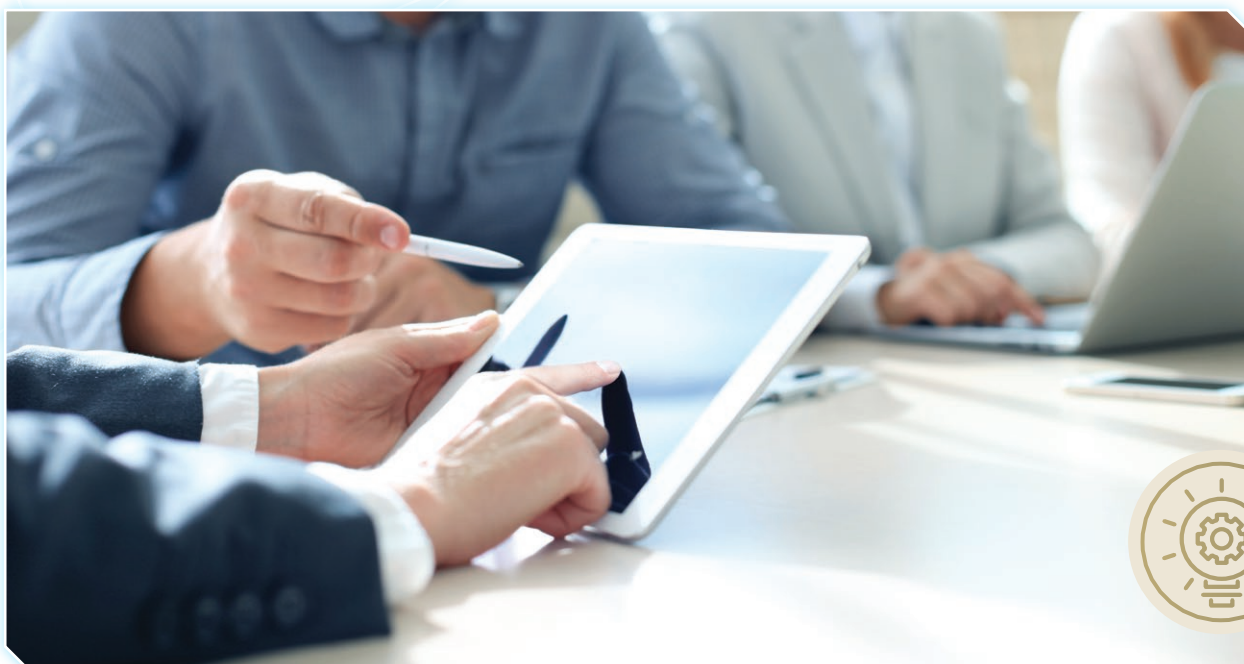
未來計劃

我們會繼續研究如何進一步提升部門的電子服務，以切合客戶的需求，包括：

- 為「綜合註冊資訊系統」網上服務增設政府「智方便」流動應用程式作為新的登入方法，方便登記用戶認證和登入「綜合註冊資訊系統」網上服務；

- 為客戶提供新的網上預約服務，以預約查閱存放在土地註冊處的圖則和批地文件正本；

- 讓客戶修改訂單的個別訂購選項；

- 為經由「綜合註冊資訊系統」網上服務訂購土地紀錄並選擇在任何土地註冊處查冊中心櫃位領取的客戶提供電子收據；以及

- 用以客為本的方式翻新土地註冊處網站。

FUTURE PLAN

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to add a new login method using the Government "iAM Smart" Mobile App for subscribers to authenticate and login the IRIS Online Services;

- to introduce a new Online Booking Service for customers to make appointments for inspection of plans deposited in the Land Registry and original land grant documents;

- to allow customers to edit individual order details in the order list;

- to provide an e-Receipt to customers who order land records via the IRIS Online Services and opt for "Counter Collection" at any of the Land Registry search offices; and

- to revamp the Land Registry website to make it more client-centric.