

Service Updates

Property Alert

Land Registry

News

Enjoy Property Alert at Reduced Fee



Property A!ert ("the Service") helps owners monitor any registration affecting their property with ease. It enables early



detection of unexpected or suspicious instruments delivered to the Land Registry (LR) for registration against their property so that they can take prompt and appropriate action. Starting from 1 January 2023, the subscription fee for the **one-off subscription** option has been revised from \$580 to \$380 (*per land register*) to encourage more owners to subscribe to

the Service so as to better safeguard their property interest.

A Series of Publicity Activities

To reinforce public awareness of the Service, a series of publicity activities was launched in 2023:

- ◇ Introduced Property A!ert in the TVB's programmes of 《日日有樓睇》,《樓計專家》
 - and 《港樓 講樓》 in February 2023. The Land Registrar elaborated the key features of the Service and how it can help protect the interest of the owners in the interview segment of the programmes;





Posted new promotional video on the "Anti-Deception Coordination Centre" webpage and Facebook pages of the Senior Police Call of the Hong Kong Police Force; and



 Displayed roadside banners at various government venues and new posters at Tsim Sha Tsui pier, MTR Community Board, government poster sites, etc.



Following the fee reduction and stepped-up publicity activities, there has been a significant increase of applications received since January 2023.

f you wish to know more about the Service or collaborate with our promotional effort, please visit the LR website or call our Customer Service Manager at 3105 0000 (press "0" after selecting the language).

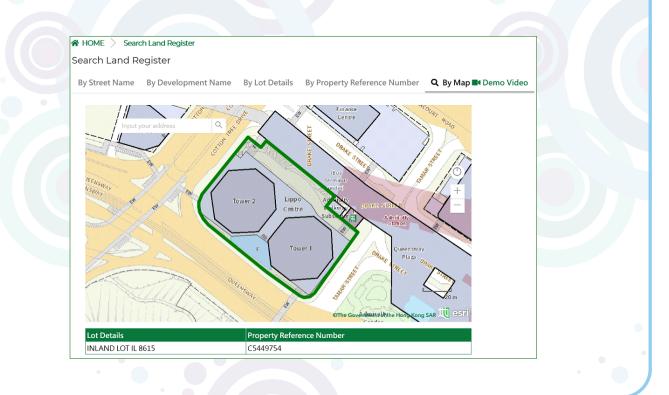
Integrated Registration Information System (IRIS) Enhancements

For enhancing customer experience and user-friendliness, we introduced the following features in December 2022, March and June 2023 respectively:

The user interface of the desktop version of the IRIS Online Services was enhanced to provide better user experience;

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	About IRIS	Operation Hours	
	IRIS Online Service Desk (852) 3105 0000	es Help En The information se the Land Register a Unposted Memoria	ind .

 New function for searching land registers by map was introduced in the desktop version of the IRIS Online Services;

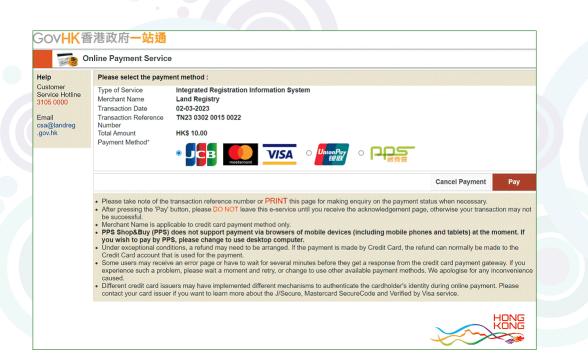


"iAM Smart" was introduced for ad hoc and Self-service Search Terminal (SST) users to authenticate identity and login the IRIS Online Services such that the requirement for filling in the personal identification document number on the "Personal Information Collection Statement and Customer Confirmation Statement" page can be obviated. In addition, if the ad hoc and SST user authorises his/her "iAM Smart" account to provide his/her name to the IRIS Online Services, his/her name will be pre-filled on the page by the system. The same function was already introduced to subscribers in June 2021. By now, the "iAM Smart" is fully supported in the public search functions;

The Land Registry The Government of the Hong Kong Special Administrative Region	Integrated Registration Information System (IRIS) Online Services		
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Order Land Document	\odot Subscriber (login with digital certificate) (pre-registration required)		
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The Land Registry Integrated Registration Information System (IRIS) Online Services We dowerment of the Integrated Registration Information System (IRIS) Online Services Search Go To Order List Online Help Memorial Day Book Cogin with IAM Smart Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m.	⁸ Land Registry (Self Service)	- 0
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So To Order List Search fees can be paid at the Self-service Terminal using JCB, Mastercard, VISA, UnionPay, PPS or Octopus; or at the Payment Counter using cash, cheque, EPS or Faster Payment System (FPS). Search fees can be paid at the Self-service Terminal using JCB, Mastercard, VISA, UnionPay, PPS or Octopus; or at the Payment Counter using cash, cheque, EPS or Faster Payment System (FPS). Search fees can be paid at the Self-service Terminal using JCB, Mastercard, VISA, UnionPay, PPS or Octopus; or at the Payment Counter using cash, cheque, EPS or Faster Payment System (FPS). Search fees can be paid at the Self-service Terminal using JCB, Mastercard, VISA, UnionPay, PPS or Octopus; or at the Payment Counter using cash, cheque, EPS or Faster Payment System (FPS). Service Hours of Payment Counter: Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m. 9:00 p.m.	Search	
Online Help Payment Counter using cash, cheque, EPS or Faster Payment System (FPS). Memorial Day Book Service Hours of Payment Counter: Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m. 2:00 p.m.	Go To Order List	The Land Registry Self-service terminal provides a one-stop and speedy way to access property information in Hong Kong.
Service Hours of Payment Counter: Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m.	Online Help	
Login with IAM Smart Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m.	Memorial Day Book	
	Cogin with IAM Smart	Monday to Friday : 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:00 p.m.

 New payment platform was adopted for online payment by VISA and Mastercard to enhance the security of online transactions for users;



The functions of the mobile version of the IRIS Online Services was enhanced to provide similar functionality to that of the desktop version, e.g. enabling search by map and ordering of certified copies via the mobile version; and

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A new "Change Account Particulars" function for subscribers was introduced in the desktop version of the IRIS Online Services. Subscribers may update their account particulars in real time by this function.

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Sale of Street Index (SI) (55th edition) and New Territories Lot/ Address Cross Reference Table (CRT) (24th edition)

The latest editions of the SI and CRT were released for sale on 28 April 2023. They are useful tools to help customers correlate property addresses, building names or lot numbers for conducting land searches.



n the new edition of the SI, 525 amendments with five new streets and 49 new lots/sections/subsections have been added. For the new edition of the CRT, 991 amendments have been made and nine new streets and 777 new lots/ sections/subsections have been added.

he price of the SI and CRT on

compact disc is HK\$370 each. The respective licence fees are HK\$2,960 for a computer network linked to less than 50 terminals and HK\$5,920 if linked to 50 terminals or more. You can obtain the information leaflets and order forms here.



The SI and CRT are also available online on the LR website for free browsing. Both publications are also accessible through the hyperlink on the IRIS Online Services website.

Title Registration • • •



We continue to actively pursue the implementation of the land title registration system on newly granted land first ("new land first" proposal). Further to receiving the support of the Legislative Council (LegCo) Panel on Development on the "new land first" proposal on 19 December 2022, a

meeting of the Land Titles Ordinance Steering Committee, comprising representatives from key stakeholders and relevant Government departments, was held on 10 January 2023. At the meeting, we updated members on the latest developments and the implementation plan, of which the members were supportive.

We are making preparation for the legislative amendments to the Land Titles Ordinance (LTO) and aim to introduce the Land Titles (Amendment) Bill into the LegCo in early 2024, according to the latest planning. We will continue to engage key stakeholders to work out the implementation details and undertake other preparatory work.



Events and Activities

Visit by the Planning and Natural Resources Bureau of Shenzhen Municipality

A delegation from the Planning and Natural Resources Bureau of Shenzhen Municipality visited us on 23 May 2023. We briefed them on the roles and functions of the LR and had a useful discussion with them on the land title registration system, ending with a guided tour to our Customer Centre.



Training Scheme in Common Law for Mainland Legal Officials 2022/23

One of the Mainland legal officials who participated in the Training Scheme in Common Law for Mainland Legal Officials 2022/23 organised by the Department of Justice was attached to the Legal Services Division of the LR from 29 May to 2 June 2023.

During the attachment, the legal official concerned was briefed on the proposed introduction of title registration system under the LTO and the progress of the postenactment review of the LTO. He also attended a guided tour to our Customer Centre and Central Imaging Centre for familiarisation of our registration, search and owners' corporation services. He considered the attachment a valuable learning experience about the LR work. His sharing during the attachment has also enhanced our understanding of the legal system in the Mainland.

Visit by Hong Kong Institute of Vocational Education (Sha Tin)

We have continued efforts to introduce our services and the land registration system in Hong Kong to the education community as part of our public education activities. A visit was arranged for the Business and Legal Studies students of the Hong Kong Institute of Vocational Education (Sha Tin) on 29 June 2023.

The students showed great interest in our work and they had gained a better understanding of our services as well as the land registration system in Hong Kong.



Corporate Citizenship

The 25th Standard Chartered Hong Kong Marathon



The Standard Chartered Hong Kong Marathon is a renowned international sporting event, which aims at promoting healthy lifestyle and the marathon spirit in the community of Hong Kong.

This year, the event was held on 12 February and a total of five colleagues in the LR participated in the Half Marathon or 10 km Race. The Registry Manager and Members of Staff Recreation Club Executive Committee gathered in the event to congratulate the runners on completing the races.



Controlling Officer's Environmental Report 2022

In June 2023, we released our Controlling Officer's Environmental Report 2022 on the LR website. It sets out our environmental policy, objectives and measures, as well as reports on our environmental performance in 2022 and environmental targets for 2023.

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In collaboration with the Choi Hung Community Centre for Senior Citizens of Yang Memorial Methodist Social Service, 34 volunteers, including staff members and their family members, led by the Land Registrar paid visits to the elderly persons and their carers living in Choi Hung Estate on 28 January 2023.

Our volunteers visited more than 50 households to express our care and warm wishes of the Year of the Rabbit. In addition to chatting with the elderly and their carers to understand their daily lives and needs, we brought them Chinese New Year blessing bags in celebration of the festival. The elderly enjoyed our home visits and deeply felt the festive joy of the Chinese New Year. The volunteers also found the visits very meaningful.







Bread Run - Collect Surplus Bread to Reduce Food Waste



To advocate the virtue of reducing food waste in Hong Kong, our volunteer team participated in the "Collect Surplus Bread" in collaboration with Feeding Hong Kong on 23 March 2023.

n Bread Run, our volunteers as bread runners split into three teams to collect surplus bread from various bakeries

located in Admiralty, Central and Kowloon Bay after shop closing. The surplus bread were then brought to the collection point of Feeding Hong Kong and redistributed to the food banks and welfare organisations that were in need of food assistance in the following morning. Our volunteers are grateful for the opportunity to serve the community by rescuing surplus quality food and bringing the food to where there is a need.





Achievements

Award of 15 Years Plus Caring Organisation Logo

The LR has taken part in the Caring Company Scheme organised by the Hong Kong Council of Social Service (HKCSS) for 17 consecutive years to show our commitment in carrying out our corporate social responsibility.

In recognition of our continuous commitment in caring for the community, the HKCSS awarded us the "15 Years Plus Caring Organisation Logo" for 2022/23.



ERB Manpower Developer Award 2023-25



The Employees Retraining Board (ERB) launched the "ERB Manpower Developer Award Scheme" (the Scheme) in December 2009 to recognise organisations which demonstrate outstanding achievements in manpower training and development as Manpower Developers.

The Land Registry has been accredited "Manpower Developer" since its participation in the Scheme in 2012. In March 2023, we once again obtained the accreditation for 2023-25.

Awards for Land Registry Trading Fund (LRTF) Annual Report 2021/22

The LRTF Annual Report 2021/22 won a total of four awards in different international competitions, including the Platinum Award of the League of American Communications Professionals (LACP) 2021/22 Vision Awards, a Silver Award and a Bronze Award of the Astrid Awards 2023 and Honors Award of the Mercury Excellence Awards 2022/23.

All these awards recognised our continuous efforts in producing precise, dynamic and well-presented annual reports.



Competition	Award	Category
LACP 2021/22 Vision Awards	Platinum Award	Government - City/State/National
Astrid Awards 2023	Silver Award	Annual Reports - Online - Non-Profit Organizations
	Bronze Award	Annual Reports - Not-for-Profit Organizations - Government
Mercury Excellence Awards 2022/23	Honors Award	Annual Reports - Online version - Interactive