



The Land Registry

The Government of the Hong Kong Special Administrative Region

Land Registry News



2023 District Council (DC) Ordinary Election



The 2023 DC Ordinary Election will be held on 10 December. It holds great significance for being the first large-scale territory-wide election following improvements to the district governance system and reforms to the DCs. The new DCs will focus their efforts on livelihood issues and perform their district services and advisory functions, fully implementing the principle of “patriots administering Hong Kong and contributing to the good governance and long-term stability of the HKSAR. All eligible electors are invited to cast their votes on that day.

Ms Bernadette LINN, the Secretary for Development, and the heads of the nine departments under the jurisdiction of the Development Bureau, including Ms Joyce TAM, the Land Registrar, took a short video appealing to the public to vote in the DC election. The video has been posted at the [Land Registry website](#).



Financial Secretary, Permanent Secretary for the Civil Service and the Land Registrar Promoted Voting to the Land Registry Staff

Mr Clement LEUNG, the Permanent Secretary for the Civil Service, together with representatives of civil service groups, as well as Mr Paul CHAN, the Financial Secretary, visited the Land Registry offices in the Queensway Government Offices on 29 November and 8 December respectively to promote the election to our staff members and encourage them to cast their votes with their families and friends.



To further promote the voting message in the department, the Land Registrar and Mr K. F. PANG, the Registry Manager visited our staff members stationed in Kowloon Bay and Sha Tin on 30 November and 4 December respectively appealing them to shoulder their civic responsibility by casting their votes on the polling day.



Land Registry Supports DC Election with Concerted Efforts

The Land Registry Volunteer Team led by the Land Registrar and the Registry Manager distributed election leaflets in Kowloon Bay and Kwun Tong districts on 26 and 30 November respectively appealing to the public to cast votes on the polling day. A short video has been posted at the [Land Registry website](#).

The Volunteer Team, consisted of staff members from various grades, including the Acting Chairman of the Land Registration Branch of the Hong Kong Chinese Civil Servants' Association and its members, as well as department management.





You are encouraged to reserve time, together with your family members and friends, to go to the designated polling station as specified on the poll card to cast your vote. Please be reminded to familiarise yourself with the geographical constituencies to which you belong and the candidates running in your geographical constituencies.

Let's work together to enhance governance at the district level and build a better community by casting your vote at the DC election on 10 December! Your vote is unique and important.

Service Updates

Integrated Registration Information System (IRIS) Enhancements

For improving customer experience and user-friendliness, the mobile version of the IRIS Online Services was further enhanced in October 2023 to provide account management functions for subscribers.

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Account No.	Login ID	Unused Balance (HK\$) :
103943-01-ELS	ELS48700	500.00

Last Login Date/Time : 29/09/2023 17:21:06

Change Account Particulars

**** Mandatory Fields**

Account Number: 103943-01-ELS

Name of Account: XXXXNG REALTY LIMITED
XX LINE 2
XX LINE 3
XX LINE 4

Correspondence Address:** 20/F, TOWER ONE, LIPPO CENTRE
89 QUEENSWAY
HONG KONG
|

Telephone Number:** 00948100

Fax Number: 28882888

Email Address for Correspondence:** abc@xxxxngrealty.com

Name of Contact Person:** Chan Tai Man

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Performance Pledges 2023/24



The Land Registry has enhanced the service standards and performance targets on the two types of registration services in 2023/24 as follows:

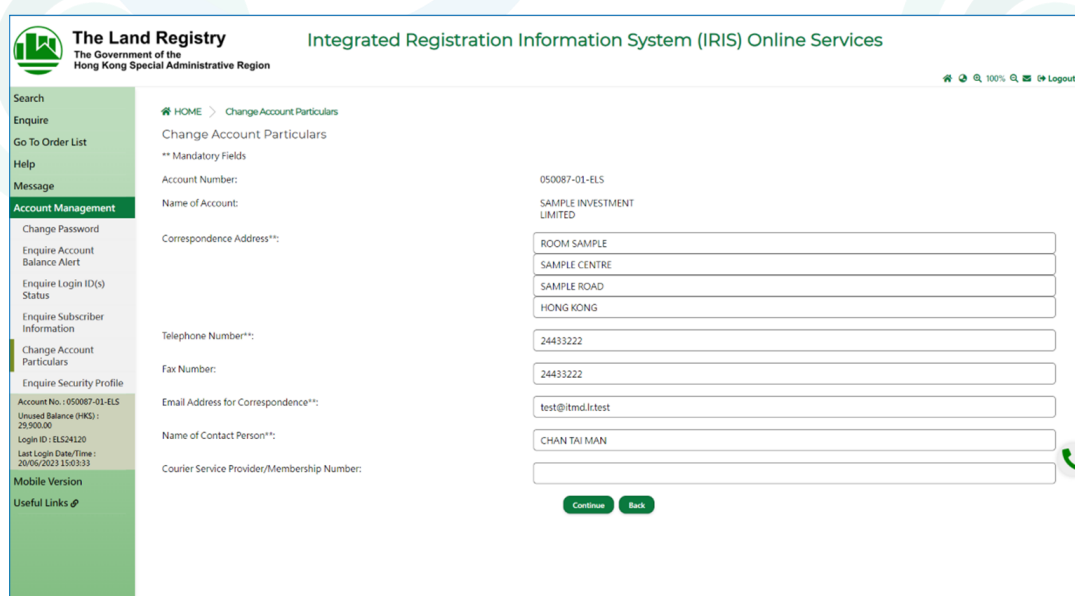
Service Type	2022/23		2023/24	
	Service Standard (Working Days)	Performance Target (%)	Service Standard (Working Days)	Performance Target (%)
1. Registration of land documents	15	92	14	90
2. Registration of withheld instruments redelivered for registration	16	92	15	90

The Performance Pledges for 2023/24 have come into effect from 1 April 2023. For further details, please refer to the [Land Registry website](#).

Annual Validation of Customer Records

As an annual exercise for updating information in our customer management system for effective communication, invitations were sent out in November 2023 to customers using our deeds lodgement services for providing up-to-date information by completing a Customer Data Form.

For subscribers of the IRIS Online Services, a new “Change Account Particulars” function was introduced in June 2023 to facilitate them to update their account particulars at their fingertips. Customers are welcome to make use of the newly introduced function for updating their records whenever necessary.



The screenshot shows the 'Change Account Particulars' page in the IRIS Online Services. The page header includes 'The Land Registry The Government of the Hong Kong Special Administrative Region' and 'Integrated Registration Information System (IRIS) Online Services'. A left-hand navigation menu lists various services like 'Search', 'Enquire', and 'Account Management'. The main content area displays the 'Change Account Particulars' form for account number 050087-01-ELS, belonging to 'SAMPLE INVESTMENT LIMITED'. The form includes fields for 'Correspondence Address**', 'Telephone Number**', 'Fax Number', 'Email Address for Correspondence**', and 'Name of Contact Person**'. The contact name is 'CHAN TAI MAN'. There are 'Continue' and 'Back' buttons at the bottom of the form.

Title Registration



We continue to actively prepare the implementation of the title registration system on newly granted land first (“new land first” proposal).

We are working closely with the Department of Justice to prepare the legislative amendments to the Land Titles Ordinance (Cap. 585). Other preparatory work, including development of a new computer system, is also underway. We will continue to engage key stakeholders to work out the implementation details and aim to introduce the legislative amendments into the Legislative Council within 2024.

Events and Activities

Visit by Real Estate Registry of Saudi Arabia

A delegation led by the Chief Executive Officer of the Real Estate Registry of Saudi Arabia visited us on 7 September 2023. We briefed them on the roles and functions of the Land Registry and had a useful exchange with them on land registration matters. The visit provided good opportunities for sharing experience and insight on continuous improvement to land registration services and the future title registration systems in Saudi Arabia and Hong Kong.



Visit to Shenzhen Real Estate Registration Center

A delegation led by the Land Registrar paid a visit to the Shenzhen Real Estate Registration Center (the “Center”) on 28 September 2023 to deepen our understanding of the operation of the Center and the land registration services provided. Apart from a guided tour to the Center, the delegation also exchanged experience and views with the senior officials of the Planning and Natural Resources Bureau of Shenzhen Municipality and the Center over the latest developments of land registration regime in Shenzhen and Hong Kong. The visit provided useful perspectives to the title registration system to be introduced in Hong Kong.



Registrars of Title Conference 2023

To keep abreast of the latest trends and developments in land registration, the Land Registry maintains close ties with its overseas counterparts. From 10 to 13 October 2023, the Land Registrar led a delegation to attend the Registrars of Titles Conference 2023 in Melbourne, Australia. The theme of this year's Conference was "Future of Land Registration in a Post Pandemic Digital World". The Conference brought together Registrars and their delegates from various overseas jurisdictions and provided an invaluable opportunity for all participants to exchange insights and experience of the latest developments in title registration and registry business.

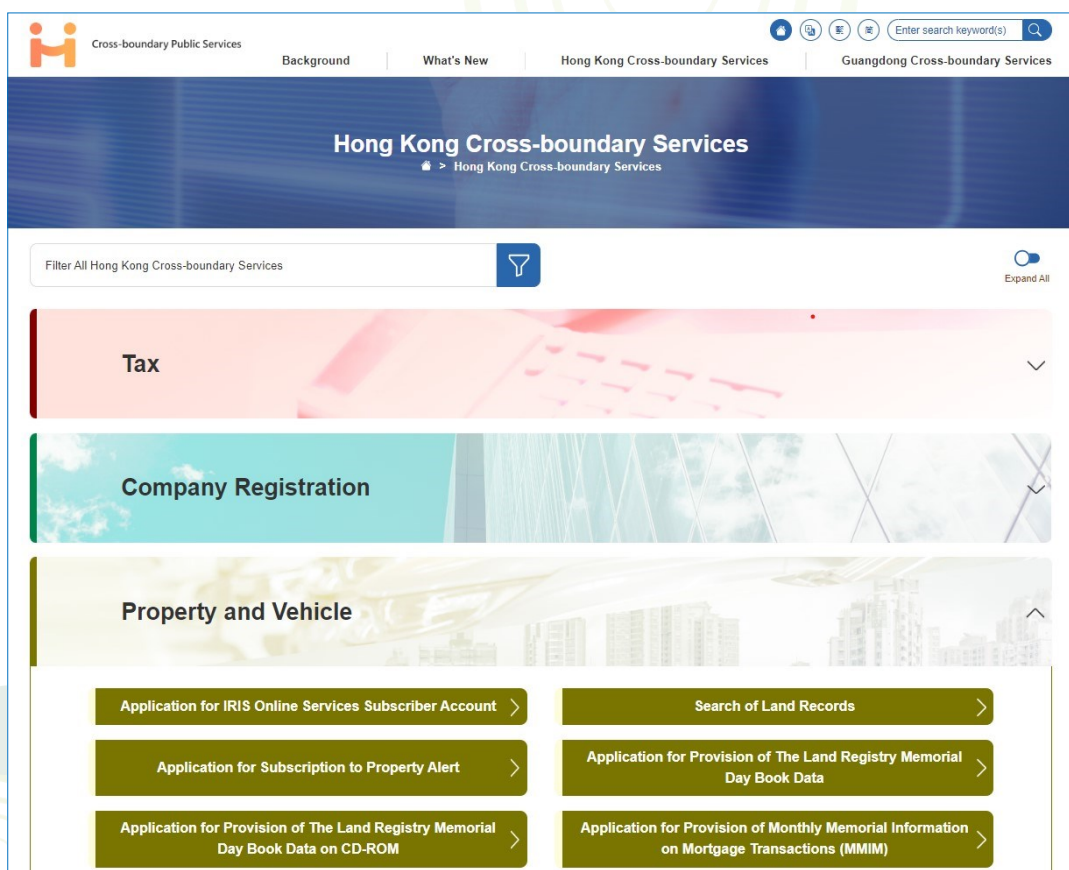


Launch of Guangdong and Hong Kong “Cross-boundary Public Services”

Guangdong and Hong Kong “Cross-boundary Public Services” (CBPS) was launched on 2 November 2023 with a thematic website to facilitate enterprises and members of the public in Hong Kong and Guangdong Province and Municipalities to access government services online in both places anytime without the need for cross-boundary travel in person.



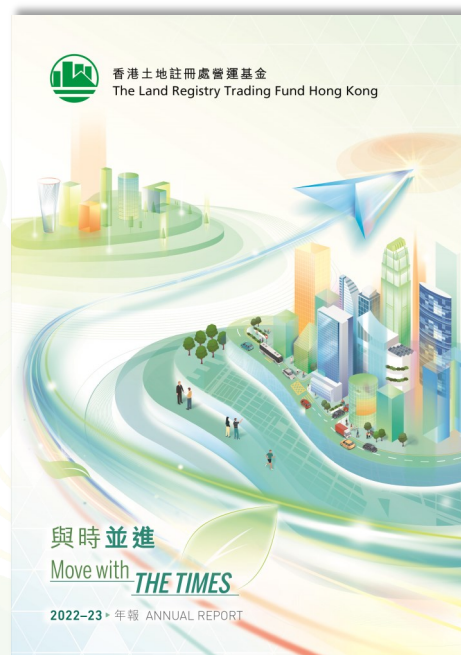
Six Land Registry’s services including IRIS Online Services and Property Alert are placed on the first batch of 54 CBPS for use by Mainland residents or Hong Kong residents living in Guangdong. They are now able to enjoy user-friendly and convenient cross-boundary search services. This will facilitate greater economic cooperation between Hong Kong and the Guangdong-Hong Kong-Macao Greater Bay Area.



Land Registry Trading Fund (LRTF) Annual Report 2022/23

The year of 2022/23 presented both opportunities and challenges to the Land Registry. Given the challenging business environment, we have been exercising prudent and cost-conscious measures while striving to maintain quality delivery of services.

The **LRTF Annual Report 2022/23** gives an account of various activities and business performance of the Land Registry in the past year. The report with the audited financial statements by the Director of Audit was released and tabled in the Legislative Council on 25 October 2023.



Corporate Citizenship & Achievements

Students Internship Schemes

As a caring organisation which promotes equal opportunities for employees and eliminates discrimination in the workplace, we participated in the 2023 Internship Scheme for Students with Disabilities organised by the Civil Service Bureau. We also offered internship placements under the Post-Secondary Student Summer Internship Programme 2023 and Internship Programme for Non-ethnic Chinese Students 2023, both aiming at helping students to gain work experience.

A total of eight undergraduates joined us in various Divisions during their internship from June to August 2023. They were arranged to work in an office setting and tasked with a diverse range of tasks to broaden their horizon and enhance their understanding of the operation of the registry. The internship placement affirmed all students with invaluable and practical work experience that fosters confidence and preparedness for a promising career outlook.



Business-School Partnership Programme



We participated in the Business-School Partnership Programme launched by the Education Bureau. The Programme aims at promoting better co-operation and closer alliances between the business sector and schools and providing students with opportunities to gain wider perspective of the world and get prepared for life in society.

On 6 July 2023, a half-day workplace visit was organised for students from Salem-Immanuel Lutheran College under the Programme. Apart from visit to various operational sections of the Land Registry, they also participated in career talk and sharing session to learn more about the operation of the department. The students expressed that the visit was useful and helped them plan their future study and career.



Land Registry Volunteer Work

Preparation of Meal Boxes for People in Need of Food Assistance



On 17 June 2023, 19 volunteers led by the Land Registrar participated in a food rescue and assistance programme organised by Food Angel, to promote food-wise culture and share their love by preparing meal boxes for the people in need.

In the event, our volunteers demonstrated a strong team spirit to pack over 6,300 nutritious and hot meal boxes in three hours at the Food Angel kitchen. The meal boxes would then be redistributed to the underprivileged communities in Hong Kong.



Toy Reborn Engineer - Give New Life to Second-hand Toys for Underprivileged Children



On 7 October 2023, our volunteer team took part in the “Toy Reborn Engineer” programme organised by YMCA of Hong Kong. To give the second-hand toys a new life, 17 dedicated volunteers heartily sorted, repaired and cleaned the toys before donating to the children in low income families.

This heartwarming voluntary service had not only contributed positively to our environment by reducing waste and promoting recycling but also brought joy and happiness to those children in need.



The Secretary for the Civil Service's Commendation Award Scheme 2023

Congratulations to Mr LINE Cheung-chung, our Clerical Officer, who was selected under the Secretary for the Civil Service's Commendation Award Scheme 2023 in recognition of his consistent exemplary performance and dedication to providing quality services. The award presentation ceremony was held on 28 November 2023.



The Ombudsman's Awards 2023 for Officers of Public Organisations

Congratulations to Miss CHOW Yuen-shan, our Land Registration Officer, and Mr SO Cheuk-kin, our Assistant Clerical Officer, who were awarded “The Ombudsman's Awards 2023 for Officers of Public Organisations”.

The dedication of Miss CHOW and Mr SO in providing high quality services and their professionalism in serving customers have set a role model in the public service. They received the award at the presentation ceremony held on 15 November 2023.



Awards for Land Registry Trading Fund (LRTF) Annual Report 2021/22



In addition to the four international awards won in the first half of 2023, the **LRTF Annual Report 2021/22** also won the Honors Award in the International Annual Report Competition (ARC) Awards 2023 under the category of “Non-Profit Organisation (Print A.R.) - Government Agencies & Offices” in August 2023.

A total of five international awards recognised our unflinching efforts and continuous pursuit for quality production of annual reports.

Land Registry Best Frontline Staff Award

The Best Frontline Staff Award is to commend the exemplary performance of our frontline staff.

Congratulations to Miss CHAN Suk-mei, Clerical Assistant/Search Services Section, who was a winner of the Individual Award for the first half year of 2023.

